

December 8, 2011

Montana Health Care Programs Notice Pharmacy

IMPORTANT UPDATE

NCPDP D.0 Implementation

NCPCP D.0 implementation will be taking place on Saturday, December 10, 2011, at 10:00 p.m. (midnight EST) and will be completed by 10:00 a.m. on Sunday, December 11, 2011. During this period, Montana Medicaid and Mental Health Service Plan Point of Sale (POS) will be unavailable to process pharmacy claims.

If you have issues submitting claims after 10:00 a.m. on Sunday, December 11, 2011, contact the ACS POS Help Desk at (800) 365-4944.

If you have questions regarding this notice, call Amy Holodnick at (406) 444-2738.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations toll-free in- and out-of-state: 1-800-624-3958 Helena: (406) 442-1837 E-mail: MTPRHelpdesk@ACS-inc.com

Visit the Provider Information website:

http://medicaidprovider.hhs.mt.gov